

## How to Login to Client Dashboard

### Login to Client Dashboard on Your Website

- In the lower right corner of your website's home page, you will see the word **Admin**

Powered by MunicipalImpact.com  
Admin

- Click that link, then login with your username and password

### Change Your Login Password

- If you want or need to change your login password, click the **Forgot Your Password?** link



**MunicipalImpact.com**  
Smart Websites for Smart Communities™

Client Dashboard

Please Log In

Login   
Password

[Forgot Your Password?](#)

By using our services, you acknowledge that you have read, understood, and agree to abide by our [Terms & Conditions](#).

- Enter your email address or login name when prompted, then click the **Send Email** button



**MunicipalImpact.com**  
Smart Websites for Smart Communities™

Client Dashboard

Enter either your email address or your login name.

User Name or Email

[Show Login Form](#)

By using our services, you acknowledge that you have read, understood, and agree to abide by our [Terms & Conditions](#).

- You will see the following message on the top left side of your screen

A link has been sent which will allow you to reset your password.

- Check your email to find the email with the following subject line

☐ ☆ Municipal Impact Automated response from clients.municipalimpact.com - Lost password for cli... 8:52 AM

- Click the link to the right of "Follow this link to reset your password"

Automated response from clients.municipalimpact.com Inbox x ✕ 🖨️ 📧

**Municipal Impact** <no-reply@municipalimpact.com> 8:52 AM (18 minutes ago) ☆ ↶ ⋮  
to me ▾

Lost password for [clients.municipalimpact.com](http://clients.municipalimpact.com)

User Name: [maureen@ruralwaterimpact.com](mailto:maureen@ruralwaterimpact.com)

Follow this link reset your password: [http://clients.municipalimpact.com/a/KDpg\\_Lost\\_Password.html?lost\\_pw\\_link=65a562e13fe8b5.53064753](http://clients.municipalimpact.com/a/KDpg_Lost_Password.html?lost_pw_link=65a562e13fe8b5.53064753)

Please do not reply to this email. It is an automated response.

- Enter your new password twice, then click the Submit button

 MunicipalImpact.com municipalimpact.com | » Client Dashboard | Client Map  
v7.2.1

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Please enter your new password

Password

Password again

- Click the OK button, then login again using your new password

clients.municipalimpact.com says  
Your Password has been saved.

- When you are finished making changes to your website, remember to click the Logout link found on the top right side of the screen

User: [Maureen Kirkpatrick](#) |  
[Logout](#)  
Auto Logout: 13:23  
[LoadAvg: 3.35 / 4.47](#)

- **NOTE:** You will receive another email notifying you that a password change has been made

**Municipal Impact** <no-reply@municipalimpact.com> 9:06 AM (49 minutes ago) ☆ ↶ ⋮  
to me ▾

Please do not reply to this email. It is an automated response.

User preferences have changed on [clients.municipalimpact.com](http://clients.municipalimpact.com)

This is a security notice to inform you that the user 'Maureen Kirkpatrick' has made these changes to his/her user profile:

The user password has been changed.

If you have questions about this tutorial or need additional assistance with your website, please click the **CONTACT SUPPORT** button on the left side of your website's Client Dashboard. Complete the form to tell us how we can help, then click Submit. Or you may call us at (888) 551-4815. **We are here to help!**